

THE WARTBURG VALUES & STANDARDS

- **WE BELIEVE** THAT EVERYONE IN THE WARTBURG ADULT CARE COMMUNITY IS FAMILY, INCLUDING THOSE WE SERVE DIRECTLY, THEIR FAMILIES, OUR STAFF, BENEFACTORS AND VOLUNTEERS.

THEREFORE,

I WILL warmly greet everyone I encounter.

I WILL conduct myself as a caring, friendly and responsible member of the Wartburg Family at all times.

I WILL hear residents' and families' concerns and respond positively in every case.

- **WE BELIEVE** THAT ALL GOD'S PEOPLE ARE WORTHY OF CARE, COMPASSION, HONOR AND RESPECT.

THEREFORE,

I WILL be respectful of others at all times.

I WILL recognize and welcome the cultural, spiritual, and religious diversity within the Wartburg family.

I WILL remember that I work where people live; they do not live where I work.

- **WE BELIEVE** THAT PERSONS WHO ARE IN NEED DUE TO ILLNESS, INJURY OR FRAILITY OF BODY, MIND, OR SPIRIT ARE ESPECIALLY DESERVING OF CARE.

THEREFORE,

I WILL focus on healing and hope, not on illness and despair.

I WILL bring joy and professionalism to every situation.

I WILL be attentive to the needs of body, mind, and spirit in myself and others.

- **WE BELIEVE** THAT OUR LUTHERAN IDENTITY AND HERITAGE PRODUCE A MANDATE AND CALLING TO PROVIDE MINISTRIES OF HEALING AND HOPE TO ALL PERSONS ENTRUSTED TO OUR CARE.

THEREFORE,

I WILL treat others as I wish to be treated.

I WILL respect and encourage the expression of faith and belief to foster healing and hope.

I WILL strive to exceed expectations in helping others live life to its fullest potential.